

# Mitchell Walk Playgroup

## Confidentiality and Data Protection policy

### Statement of intent

Our work with children and families will sometimes bring us into confidential information. It is our intention to respect the privacy of children and their parents and carers, while ensuring that they access high quality early years care and education in our setting.

### Aim

We aim to ensure that all parents and carers can share their information in the confidence that it will only be used to enhance the welfare of their children.

Statutory Guidance: Data Protection Act 1998 and Freedom of Information Act 2000.

### Methods

Staff must maintain confidentiality as bound by their contract of employment.

We keep three kinds of paper only records on children attending our setting:

- Individual development records  
These include observations of children in the setting, samples of their work, summary developmental reports and records of achievement.  
They are kept securely in the playroom and can be accessed, and contributed to, by staff, the child and the child's parents.
- Child information records  
These include registration and admission forms, signed consents, and correspondence concerning the child or family, reports or minutes from meetings concerning the child from other agencies, an ongoing record of relevant contact with parents.
- These confidential records are stored in a lockable file or cupboard.  
Parents have access, in accordance with the access to records procedure, to the files and records of their own children but do not have access to information about any other child.  
Staff may discuss personal information given by parents with other members of staff within the setting.  
Where appropriate, information will be shared (with the knowledge of parents) with relevant professional agencies.
- Child Protection Records

### Other records

- Issues to do with the employment of staff, whether paid or unpaid, remain confidential to the committee members directly involved with making personnel decisions.
- Students on Pre-school Learning Alliance or other recognised qualifications and training, when they are observing in the setting, are advised of our confidentiality policy and required to respect it.

### **Access to personal records**

Parents may request access to any records held on their child and family following the procedure below.

- Any request to see the child's personal file by a parent or person with parental responsibility must be made in writing to the playgroup leader.
- The playgroup leader informs the chairperson of the management committee and sends a written acknowledgement.
- The playgroup commits to providing access within 14 days - although this may be extended.
- The playgroup's leader and chairperson of the management committee prepare the file for viewing.
- All third parties are written to, stating that a request for disclosure has been received and asking for their permission to disclose to the person requesting it. A copy of these letters are retained on the file.
- 'Third parties' include all family members who may be referred to in the records. It also includes workers from any other agency, including social services, the health authority, etc. It is usual for agencies to refuse consent to disclose, preferring the individual to go directly to them.
- When all the consents/refusals to disclose have been received these are attached to the copy of the request letter.
- A photocopy of the complete file is taken.
- The playgroup leader and chairperson of the management committee go through the file and remove any information which a third party has refused consent to disclose. This is best done with a thick black marker, to score through every reference to the third party and information they have added to the file.
- What remains is the information recorded by the setting, detailing the work initiated and followed by them in relation to confidential matters. This is called the 'clean copy'.
- The 'clean copy' is photocopied for the parents who are then invited in to discuss the contents. The file should never be given straight over, but should be gone through by the playgroup leader, so that it can be explained.

- Legal advice may be sought before sharing a file, especially where the parent has possible grounds for litigation against the setting or another (third party) agency.

All the undertakings above are subject to the paramount commitment of the setting, which is to the safety and well-being of the child. Please see also our policy on child protection.

This Confidentiality and Data Protection Policy was adopted at a meeting of Mitchell Walk Playgroup held on

Date:

Signed on behalf of the Mitchell Walk Playgroup Management Committee:

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Name: .....

Role: .....

To be reviewed on (date):

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This Confidentiality and Data Protection Policy was reviewed / updated on

Date:

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